

QUALITY POLICY

1. For the customer needs and expectation, DMCZ will:

- a) Thanks to investments in new technologies, people, and relationships, to maintain its position as a strong European company in a dynamically changing environment moving towards electromobility.
- b) Produce the products with the highest level of quality, reliability, and safety.
- c) Maintain and improve the quality management system in accordance with customer requirements, standards, applicable legislation, and internal requirements.
- d) To maintain the satisfaction of its customers with quality, deliveries, and quick response to their requests; Continually develop the effective communication and cooperation with customers, suppliers, other DENSO companies and associates.
- e) Constantly increase the effectiveness of communication and cooperation with customers, suppliers, other DENSO companies and employees and strengthen own influence on corporate decision-making regarding DMCZ.
- f) Enhance continuous improvement of all process's effectiveness and "processes net" efficiency,
- g) Maintain stable operational profitability and flexibility of human resources.
- h) Predict and eliminate risks of all main processes in terms of products and services conformities.
- i) Evaluate all requests and expectations of all interested parties.
- j) Actively increase your CO2 neutrality.

2. To fulfill the "Quality policy", management of DMCZ promises:

- a) To create and provide adequate resources for fulfillment and improvement of the Quality management system, and effective improvement of all processes.
- b) Create conditions for the special and professional growth of all employees and build a corporate culture based on openness, mutual support, and personal responsibility.
- c) To improve knowledge and awareness of employees in the quality system.
- d) To minimize the risk of health and safety for employees.
- e) To motivate the employees to work without mistakes.
- f) To build up good relationships within the organization context

3. To fulfill the "Quality Policy", the management of DMCZ expects from each associate:

- a) Respect all procedures defined in the quality management system;
- b) Actively participate in monitoring and improving the performance of all processes,
- c) Actively educate yourself and familiarize yourself with the new requirements of standards and our customers (OEM)
- d) Permanent contribution to the execution of activities without errors = DMCZ "0" defect policy;
- e) Contribute to the creation of a strong and healthy corporate culture based on a positive, collaborative approach to strengthening the DMCZ team.

<u>Revision 01</u> 10 th April 2005	<u>Revision 02</u> 6 th May 2009	<u>Revision 03</u> 11 th November 2010	<u>Revision 04</u> 1 st May 2013	<u>Revision 05</u> 11 th September 2017
<u>Revision 06</u> 1 st April 2018	<u>Revision 07</u> 1 st May 2023	<u>Revision 08</u> 28 th May 2024		

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